# Timely Engagement



#### NURTURE MANAGER

### Comprehensive activity review

Immediately see the impact of your programs. Using the simple drop-down menus, quickly choose the brand and product, then display results. The report range defaults to the last 30 days. You define the start- and end-date. Results include all industry standard metrics.

#### OPTIMIZE ENGAGEMENT

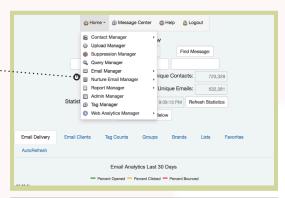
## Choose start, end, frequency, and interval

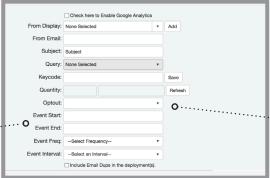
Easily choose your target segment and craft your message using drop-down menus. Define the perfect timing and frequency for your audience. You can even select from your organization's own frequently used "from addresses."

# ACTIONABLE INSIGHTS

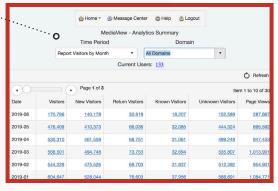
#### Robust program reporting

Quickly access and review the effectiveness of your programs across your entire file, for specific brand, product, and type of message. Report only the time period you're concerned with. Easy reporting ensures your team is working with the best information and making informed timely decisions.





	C Rerun Delivery Report   🕅 🖷													
	al s	Unique Opens 86,146	Total Open % 50.40 %	Unique Open % 29.52 %		Unique	Clicks		OptOut Clicks		Net licks	Click Deliv %		
	0					35,470			933	35,329		12.11 %	41.01	
	Sent	Bounced	Delivered	Deliv %	Total Opens	Unique Opens	Total Open %	Unique Open %	Unique Clickers	Unique Clicks	OptOut Clicks	Net Clicks	Click Deliv %	Op
)	7,197	138	7,059	98.08 %	3,569	1,377	50.56 %	19.51 %	382	392	79	313	4.43 %	22.
	10,808	359	10,449	96.68 %	4,735	2,747	45.32 %	26.29 %	910	950	85	865	8.28 %	31.
	1,706	47	1,659	97.25 %	1,226	608	73.90 %	36.65 %	123	143	3	140	8.44 %	23.
				98 47			142 03	56.94					36.85	64



#### **MESSAGE EDITOR**

#### Bring your creativity or code

Copy and paste your own HTML, or build your message with the integrated HTML editor, a template, or from a URL. Creating a message is flexible and intuitive. You can also copy, preview, send a test, or inspect links from your list of existing messages.

#### PRIVACY CONCERNS COVERED

# Manage opt outs across your entire file

Privacy management is file-specific for the use of email addresses. Our clients primarily use a multi-tiered structure that allows specific permission levels for both type of contact and type of content, maximizing both customer experience and marketing flexibility.

#### **PRO TIP**

#### Save time: automate repeated or continuous actions

Use dynamic segments and nurturing emails to ensure timely and regular engagement with your audience. Consider use cases such as welcome series, upsell/cross sells, requalifications, renewal series, and triggered web events and behaviors.

